

# Empowering Office 365 Management for Federal, State and Local Government Organizations

## Drive management efficiencies for your Office 365 deployment

Most government organizations are made up of multiple agencies and are highly distributed. They require a more advanced management solution for Office 365 to help them segment their single tenant environment and delegate admin capabilities to maintain agency oversight for their deployment. Only CoreView provides an all-in-one solution that incorporates Monitoring, Management, Customizable Administration, Reporting and Training / Adoption to help different state agencies stay in control of their Office 365 environment.

CoreView was architected and designed from the ground up to enable more distributed organizations with the flexibility to delegate and distribute administration tasks, assign license pools, and provide total visibility into all aspects of Office 365. The CoreView solution can help IT admin teams get their work done as efficiently as possible.

### Empower administrators with bulk-actions for tasks

Common Office 365 admin tasks can be performed on groups of selected users from a single command menu. These bulk-actions enable administrators to finish their account updates in minutes instead of hours and greatly reduce the possibility of human errors due to repetitive tasks.

### All-in-One management solution to help customers stay in control of their Office 365 deployment



**Monitoring**



**Administration**



**Reporting**



**Change Management**



**License Management**



**Security Auditing**

## Benefits

### Distributed administration

Easily assign specific admin capabilities to regional administrators, or help desk engineers, so they can assist with first-line support activities such as password changes.

### Optimize license management

Empower business units to manage their own license allotments by assigning them specific license pools with hard limits.

### Chargeback accounting

Segment all users by agency or other attribute to create billing reports for monthly chargeback of licenses by type or usage.

### Targeted adoption campaigns

Manage targeted adoption campaigns for specific users who need additional training and incentives to utilize all available workloads in Office 365. Monitor readership of those communications and continue to track activities for specific workloads.

# Open the door to smart cloud monitoring and management

To help organizations streamline their management and administration of more complex Office 365 environments, we provide:



Monitoring and management for multi-tenant environments from a single console



Support for hybrid environments to enable monitoring of both on-premises deployments and Office 365



Service availability monitoring for each site independently, with configurable alerts to administrators and helpdesk

## Discover the CoreView solution advantage

To simplify their administration activities enterprise customers want a single, integrated solution to perform all the monitoring and management of their Office 365 environment, even if they have a multi-tenant or hybrid deployment. Only CoreView provides a fully integrated toolset that incorporates Monitoring, Management, Customizable Administration, Reporting and Training / Adoption to help customers stay in control of their Office 365 deployment.

In addition, CoreView assists organizations with optimized license management to help them stay on top of the tracking, distribution and assignment of licenses to their user community.

## Office 365 Usage Adoption Features

**Integrated Training Videos.** Includes over 2,700 videos in an integrated training library within your Office 365 environment. Enable users to select training videos for their area of interest. Users can track the past videos watched and go back to review useful videos as needed.

**Targeted Adoption Campaigns.** Enhance user adoption for Office 365 capabilities by tracking usage activities and then target specific groups with marketing campaigns through direct, email communications. Monitor adoption trends and send follow-up training links and promotional materials to users who still need assistance.

## Solution approach

### Monitoring all activity

Complete visibility into what you need to manage within your Office 365 environment. Monitor all user activity to ensure compliance with company security policies.

### Powerful reporting

Over 125 customizable reports that showcase all aspects of your Office 365 environment and user activities.

### Auditing and alerts

Fully configurable alert notifications can be created for any Office 365 event and sent to individual admins or distribution lists.

### Training and adoption

Includes over 2,700 training videos to help drive adoption on all Office 365 capabilities.



CoreView helped us solve key challenges in managing Office 365, including license pool assignments and partitioning our tenant so we could securely delegate admin rights to specific agencies by using RBAC.”

### Glenn Burkhardt

Enterprise Messaging Director  
Commonwealth of Pennsylvania

[sales@CoreView.com](mailto:sales@CoreView.com) | +1 (908) 309-3997

For more information about the CoreView solution, contact your sales representative or visit [www.CoreView.com/features](http://www.CoreView.com/features).

© 2018 CoreView Corporation. CoreView makes no warranties, expressed or implied.

